Abbreviations, definitions and terminology

In order to use the guide write-ups easily, you will need to understand the various short cuts we have used in order to reduce the sheer volume of the write-ups. By using abbreviations we will have 'saved' several pages of text, which is particularly important for the print version.

We include here, a description of how we indicate steps, use mathematical terminology and describe the different kinds of lift, and, at the end, a list of abbreviations.

The diagram (in a separate pdf) gives the approximate dimensions of a standard wheelchair AND shows the different kinds of lifts which we distinguish between in the text.

Chairs vary considerably in size so it's worth checking the exact dimensions of yours to relate to the measurements given in the guide. With powered chairs, it's worth checking its weight as well as adding your own weight, as some platform stairlifts have weight and size restrictions. The weight limitations are expressed as the Safe Working Load (SWL) for a particular piece of machinery. (See the lifts description below)

We use some mathematical symbols, which not everyone will be familiar with, as follows:

- + plus (steps up)
- minus, which may refer to steps down or to a floor level
- > more than
- < less than
- \pm plus of minus

Units and definitions

We have given measurements in centimetres (cm), and metres (m). Although these are the units increasingly being used internationally, many British people still think in Imperial measures. To convert metric measurements to the more familiar Imperial units, use the following guidelines:

10 centimetres is about 4 inches (2.5 centimetres=1 inch)

1 metre is about a yard

1 litre is about 2 pints

1 kilo is about 2 pounds

Steps are listed by number, with + indicating steps up and - indicating down. Occasionally we list them as \pm , as it depends on which direction you are coming from. The word steps is normally included in a write-up only when first used. Afterwards, the use of +8 or -16 (for example), means 8 steps up or 16 steps down.

Omitting the repetitive use of the word reduces the total length of the book significantly. Where we indicate a **threshold**, what is meant is a low 'bar' across an entrance where the wheels of a chair would have to go up (a bit), across a horizontal section, often less than 10cm, and then come back down to the original level. We would normally measure the height of the threshold eg [10cm].

Movable chairs and tables

In cafés, restaurants and pubs we have not said each time that the chairs and tables are movable. It is assumed that they are movable, and therefore more convenient for chair users

and for others. Where they are not movable, or if the seats and tables are high up or might cause a problem, we have said so.

Toilets (sometimes referred to as loos)

Our definition of a **wheelchair toilet** is one where the toilet is unisex; the door opens outward; the door width (D) is greater than 70 cm and the side transfer (ST) space is greater than 70 cm.

If the toilet does not quite meet these criteria, but is adapted for a chair user, then we call it an **adapted toilet**, and we give the appropriate measurements and information. Sometimes, even though the door opens in, the cubicle is large enough for a chair user, but this is not often the case.

Where the cubicle is INSIDE the mens or womens toilet area, we describe them as being **wheelchair or adapted cubicles**. Unless specified, the toilet seat is at the standard height of about 45cm. We are aware of the need for the provision of a higher pan for those with arthritis. As toilets with higher pans are not yet widespread, we have not made a separate category.

For more information and for proper specifications, see *Designing for Accessibility*, published by the Centre for Accessible Environments.

Lifts

A **passenger lift** is in a lift shaft, with sliding doors, and a cabin which can be large or small. It goes up and down between the floors of a building, and is what we refer to when we just say 'lift'.

A **platform lift** is a small rectangular vertical lift, usually to take one chair user at a time and bypassing just a few steps - often added in a building as an afterthought. The doors are hinged, and open outwards, and sometimes you have to hold down a control button to make it go up or down.

A **platform stairlift** goes up stairs (attached to the wall or banister) and has a platform which folds down, and can take a wheelchair, and occupant. There will be a SWL limit that may preclude the carriage of an electric chair user.

A **chair stairlift** has a seat into which the passenger has to transfer, and then goes up the stairs (attached to the wall). This is very useful for many disabled walkers, but for a wheelchair user, their chair has to be carried up or down the stairs by someone else.

For lift measurements, we quote: door width (D), cabin width (W) and cabin length (L). On this basis, you can decide whether the lift is large enough for you to use.

Stairclimbers

A stairclimber is a free-standing and portable device to which a wheelchair may be attached. These are often used as evacuation chairs in the event of lift breakdown, or of a fire alarm when lifts cannot be used. The biggest ones use a mini-version of tank tracks to provide a smooth ride for the chair user.

Based on an internet search in 2012, we found the following suppliers:

- the Stairmate Major, and other models, from Baronmead International, West Sussex, http://www.baronmead.com/
- AAT GB, Wrexham, http://www.aatgb.com/social inclusion.html
- Sano UK, Ipswich, Suffolk, http://www.mobilitystairclimbers.co.uk/
- The Living Centre, Northern Ireland and Midlothian, Scotland,

http://www.thelivingcentre.co.uk/

• Access Solutions GB, Cambridgeshire, http://www.accesssolutionsgb.com/.

In our (limited) experience, the simpler ones can be quite 'bumpy' for the passenger, whereas those with the longer tracks provide a considerably smoother ride. None of them are cheap!

Disability terms

The use of language changes, and there is, of course, a danger in worrying too much about precise political correctness. Nonetheless the positive use of language can help to change attitudes, and to increase understanding, especially if it causes people to ask, 'Why did you say it that way?'

There's a very thorough discussion at:

http://www4.rgu.ac.uk/files/SocialModelLanguage-newlogo.pdf

where the application of the Social Model of Disability is outlined.

The Open University website has a similar discussion:

www.open.ac.uk/inclusiveteaching/pages/understanding-and-awareness/describing-disability.php

Throughout the book (and the web files) we have used positive language about disability, and tried to take a positive attitude to obstacles. The barriers are there to be overcome, not simply accepted, but the starting point is to understand and define the barriers. For a long time we have been part of the movement involved in breaking down barriers. Members of our group have a variety of disabilities and as a result, are handicapped by the world around them.

We talk about disabled people and not 'the disabled'.

When people refer to a 'disabled toilet' they imply that the cistern doesn't work, and not that it is big enough for a chair user. Increasingly people are referring to an 'accessible toilet' which is what we have done in our files where we do not have specific measurements, as we haven't actually seen inside.

We have used the terms wheelchair toilet/cubicle, or adapted toilet/cubicle, with some specific criteria attached to the description.

Abbreviations

blue badge for parking concessions. A Europe-wide scheme. Widened here in
the guide to include any specific parking for disabled people
baby change facilities
box office
British sign language
City Business Library
car park
commentary spot on a map/plan for an audioguide
door width (cm)
the door width and side transfer distance in toilets (cm)
the door width, cabin width, and length in a lift (cm)
Dial-a-Ride
Disability Discrimination Act

DisEnq number for enquiries by disabled people

DLO Disability Liaison Officer DLR Docklands Light Railway

DWP Department of Work and Pensions

ETC English Tourist Council

Ext extension
FC Football Club
GA General admission
GF ground floor

GFB ground floor bedroom

JLE Jubilee Line Extension (from Westminster to Stratford)

L length (cm)

LGF lower ground floor LTB London Tourist Board

M management or administration telephone number
M25 the orbital motorway going right round Greater London

Middx Middlesex

MSCP multi-storey car park
NCP National Car Parks
NE, NW northeast and northwest

NKS RADAR National Key Scheme

NR National Rail

O London *Overground* (rail network)

ORNC Old Royal Naval College
PA personal assistant/carer/friend
PHSP Pauline Hephaistos Survey Projects

RADAR Royal Association for Disability and Rehabilitation

RC Roman Catholic recorded message

RNIB Royal National Institute for Blind People RNID Royal National Institute for Deaf People

SE, SW southeast and southwest SNC Special Needs Coordinator

ST side transfer space

SWL safe working load, which is the weight limit for a lift

TfA Transport for all Tourism for all

TfL Transport for London

UG London Underground (the tube)

UGCP underground car park
UGF upper ground floor
V&A Victoria and Albert

W width (cm)

WW Wellcome Wing (in the Science Museum)

YHA Youth Hostels Association

YMCA Young Men's Christian Association YWCA Young Women's Christian Association

16thC, 19thC etc are used for 16th century, 19th century etc.